

We want you as our Network & Systems Administrator (m/f/d)

Location: Munich, Full-time



Your will be working on these assignments:

- Managing and maintaining our networks, Azure cloud platform, desktop environment, systems and infrastructure across multiple locations, locally and globally.
- You are responsible for helpdesk support to our management (C-level) and our staff handling its hardware including desktops, laptops, printers and other devices.
- As an employee with superb analytical, diagnostic, and troubleshooting skills you easily cover the company's networking setup including routers, switches, firewalls.

What you need to succeed:

- You display strong commitment to customer service by using professional and courteous communications regarding inquiries, problems, and requests.
- Driven to continually monitor and improve IT processes with the aim of making them as efficient as possible.
- Ability to problem solve technology issues, when the process does not have the answer, being able to work it out.
- Solid understanding in supporting and experience of systems administration and network technologies.
- We expect you to have a deep technical understanding and knowledge of Microsoft Windows 10/11, Microsoft 365 suite including Intune, Auto Pilot and Entra (Azure AD) and desktop hardware.
- Being familiar with Sophos Security (firewall and endpoint protection) and Desktop Central would be an advantage.
- We are looking for very good English and good German language skills.

- Ability to plan and prioritise, understand what is important and how we'll get there.
- Ability to build relationships with various stakeholders (internal and external).

You are important to us, here is our offer:

- We are a friendly, cheerful and committed local and international team.
- You will receive comprehensive, structured training from us and have the opportunity to acquire certifications, including your areas of interest in networking & cyber security.
- While troubleshooting general IT issues, hardware, and software, you work with the latest technology and are able to learn from our senior staff taking advantage of their knowledge and skills.
- We offer you an attractive compensation for your reliable service.

neurocare empowers best practice by enabling personalised therapy for mental health. We already treat over 3500 patients p.a. in our own therapy centers and supply third parties with our technologies and services which are all part of our unique digital therapy platform. We are growing strongly.

neurocare has around 170 employees worldwide in the USA, the Netherlands, Australia and Germany. Our head office is in Munich. We offer innovative, sustainable and proven technologies and solutions and are vertically integrated. We not only help to alleviate symptoms, but also to achieve lasting and measurably better clinical outcomes for patients. We live our passion for innovation and are proud of our meaningful work for the benefit of people. If you want to make a difference, join our team!